

## ULTRANIXX Limited Warranty Statement

For warranty services or repair:

Please contact your installing contractor. You may find the installer's name on the equipment or on your invoice.

Online registration is available at:<https://www.coolhome-us.com/>

### Warranty Coverage

KINGHOME NEW YORK distributor (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If the date cannot be verified, the warranty period begins Sixty (60) days from date of manufacture. If a part fails due to defect during the applicable warranty period, Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. This limited warranty is subject to all provisions, conditions, limitations, and exclusions listed below.

### RESIDENTIAL APPLICATIONS

SELECT DEALER WARRANTY - Units must be purchased and installed by a certified KINGHOME Select Dealer.

- The warranty period for ULTRANIXX outdoor equipment is Ten (10) Years on all Parts and Ten(10) Years on the Compressor when properly registered. \*
- The warranty period for ULTRANIXX indoor equipment is Ten(10) Years on all Parts when properly registered. \*
- Unit must be installed in an owner-occupied location with the original owner. Subsequent owners or non-owner-occupied residential applications shall only be eligible for standard warranty.

\*If registered within ninety (60) days of installation, otherwise standard warranty applies.

### LABOR WARRANTY

- Customers can enjoy a three-year warranty.



## COMMERCIAL APPLICATIONS

- The warranty period is Ten (10) Years on all Parts and Ten (10) Years on the Compressor when installed in approved commercial applications. The warranty is to the original owner and is not available for subsequent owners.

This Limited Warranty Statement applies only to systems that are properly installed by a certified or licensed HVAC contractor, under applicable local law in accordance with all applicable building codes and permits; KINGHOME installation and operation instructions and good trade practices. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

## LIMITATIONS OF WARRANTIES:

All implied warranties and/or conditions (including implied warranties or conditions of merchantability and fitness for a particular use or purpose) are limited to the duration of this limited warranty. Some provinces or territories do not allow limitations on how long an implied warranty or condition lasts, so the above may not apply to you. The express warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.



**THIS LIMITED WARRANTY DOES NOT COVER:**

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Product cleaning required prior to warranty service and repair.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure due to faulty installation or repairs, damage, misapplication, abuse, improper servicing, lack of or in-sufficient maintenance, unauthorized alteration, or improper operation.
5. Failure to start due to voltage conditions, improper wiring, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust or residue etc.) or other conditions beyond the control of the Company.
7. Damages due to chemicals (volatile organic compounds, sulfur, acids, etc.) or particulates.
8. Failure or damage of coils, piping, or other parts due to corrosion, when installed in corrosive environments or within one (1) km of seacoast.
9. Parts not supplied or designated by Company, or damages resulting from their use.
10. Products installed outside Canada.
11. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
12. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
13. Accessories such as condensate pumps, line sets and so forth are not covered.
14. Any special, indirect, or consequential property or commercial damage of any nature whatsoever. Some provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
15. Consumable components, such as air filters, are not covered underparts warranty.
16. This warranty gives you specific legal rights, and you may also have other rights which vary from province to province. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required, and the STANDARD warranty period shown above will apply.

